

APPENDIX B
STATEMENT OF WORK EXHIBITS
TABLE OF CONTENTS

<u>Exhibits</u>	<u>Page</u>
1 CONTRACT DISCREPANCY REPORT	1
2 PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART	2

CONTRACT DISCREPANCY REPORT

TO:

FROM:

DATES: Prepared: _____
Returned by Contractor: _____
Action Completed: _____

DISCREPANCY PROBLEMS: _____

Signature of County Representative Date

CONTRACTOR RESPONSE (Cause and Corrective Action): _____

Signature of Contractor Representative Date

COUNTY EVALUATION OF CONTRACTOR RESPONSE: _____

Signature of Contractor Representative Date

COUNTY ACTIONS: _____

CONTRACTOR NOTIFIED OF ACTION:
County Representative's Signature and Date _____
Contractor Representative's Signature and Date _____

PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

SPECIFIC PERFORMANCE REFERENCE	SERVICE	MONITORING METHOD	DEDUCTIONS/FEEES TO BE ASSESSED
1.1.2 Project Control Document	Timely completion and delivery of the document	Receipt and acceptance of the deliverable	To be negotiated
2.1.1 Design and Development Plan	Timely completion and delivery of the document	Receipt and acceptance of the deliverable	To be negotiated
2.1.2 Enterprise Software Architecture Document	Timely completion and delivery of the document	Receipt and acceptance of the deliverable	To be negotiated
2.2.1.2 Engineering Validation Testing and Results for BMD Hardware	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
2.3.1.2 Design Validation Testing and Results for BMD Hardware	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated

2.5.1.2 Production Validation Testing and Results for BMD Hardware	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
2.5.2 ISB – PVT Deployment	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
2.5.3 BMD Manager Deployment	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.1 Implementation Plan	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.2 BMD Production Schedule and Strategy	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.3 BMDs for Vote Center Test Lab Testing 1 and 2	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.3 BMDs for California Secretary of State Certification	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated

3.3 BMDs for 2019 Mock Election, November 2019 Pilot and Vote Center Demonstration Centers	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.3 BMDs for Full Rollout	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.8 Pre-Certification Test Results	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.10a Deploy VSAP Solution (Prior to Full Rollout)	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated
3.11 Deploy VSAP Solution to All Sites	Timely completion and delivery of the BMD units	Receipt and acceptance of the deliverable	To be negotiated

<p>1.1 Provide Help Desk Services</p> <p>Tier 1: Election Day minus 120 days to Election Day minus 61 days</p>	<p>Contractor will be responsible for providing Level 2 Help Desk Support to address and resolve all Help Desk requests not resolved by Help Desk Level 1 for BMD, BMG and ISB</p>	<p>Electronic ticket system report</p>	<p>To be negotiated</p>
<p>1.1 Provide Help Desk Services</p> <p>Tier 2: Election Day minus 60 days to Election Day minus 21 days</p>	<p>Contractor will be responsible for providing Level 2 Help Desk Support to address and resolve all Help Desk requests not resolved by Help Desk Level 1 for BMD, BMG and ISB</p>	<p>Electronic ticket system report</p>	<p>To be negotiated</p>
<p>1.1 Provide Help Desk Services</p> <p>Tier 3: Election Day minus 20 days to Election Day</p>	<p>Contractor will be responsible for providing Level 2 Help Desk Support to address and resolve all Help Desk requests not resolved by Help Desk Level 1 for BMD, BMG and ISB</p>	<p>Electronic ticket system report</p>	<p>To be negotiated</p>